INFORMATION FOR OUR GUESTS WITH SPECIAL NEEDS

We are pleased to provide the following facilities during your stay with us.

Our team is always available and delighted to assist you whenever you need support. To reach us from your room, simply dial "0" on your room phone.

- We offer a specially designed accessible room, compliant with current regulations.
- All areas requiring stair access are also equipped with elevators.
- Our walkways are wheelchair accessible and feature inclined ramps for added convenience.
- Our elevators are fitted with Braille indicators and an audio alert system.
- Our front desk team is ready to offer personalized assistance to meet any specific needs of our guests with disabilities.

TAV Airports has partnered with the DANIŞ Video Support Service developed by WeWALK to increase accessibility for visually impaired guests. In this context, visually impaired guests at Izmir Adnan Menderes Airport and TAV Airport Hotel can receive free description and orientation support from professional assistants via the mobile application. DANIŞ can perform many different tasks such as identifying objects in your environment, helping you find your way, reading texts or providing general information.

Thank you for choosing to stay with us. We wish you a pleasant and comfortable stay.

